

HOLON USER GUIDE

PGx Orders

Version 1 February 2025

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Introduction

Welcome to the PGx Orders user guide. In this guide, you will find a walkthrough on how to submit a PGx order and retrieve PGx results in the Holon app.

Order PGx

To submit a PGx order, first open a patient's chart in your EHR to bring a patient into context in the Holon app. Once you see a patient loaded into the Holon app, you will be able to navigate to the **PGx Order Form** via the navigation bar or from **Home** > **Patient Care** > **PGx Order Form** tab.



Order PGx (continued)

Fill out the PGx Order Form and click Submit.



If a form is successfully submitted, you will see the confirmation message below:

If the app is unable to submit the order, you may see an error toast. Please try again or contact support@holonsolutions.com.





PGx Results

After submitting the order form, please expect results to come back within 1 to 2 weeks once a sample has been received by the lab.

To retrieve the PGx results for a patient you have placed an order for, open their chart in your EHR. If results are ready to view, you will receive a notification pop up with a link to the **PGx Results** page. Click on this link to navigate to **PGx Results**.



You can also navigate to the results page via the navigation bar or **Home > Patient Care > PGx Results** tab.

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Reports	Name: ⁹ ALLY ABBOT External ID: 166 DOB: 1938-01-01 Soc: Female S.S. License/ID: Marital Status: Maried User Defined: Billing Note:	Measurement: Mammogram (Past Due) ? Examination: Pap Smear (Past Due) ? Treatment: Influenza Vaccine (Past Due) ? Treatment: Pneumococcal Vaccine (Past Due) ? Assessment: Tolacico (Past Due) ? Assessment: Tolacico (Past Due) ?
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PGx Results (continued)

On the PGx Results page, you will see a card with order details and a link to download the results. Expand the PGx Results section on the card to reveal the download link. Click **Download** to download the results PDF.

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If you receive an error message on the card or are unable to view PGx Results, please contact support:

Contact Support support@holonsolutions.com